

- d) Prepare a SWOT / SWOC analysis of your academic department.

3. Answer **any three** from the following in about **60** words each:  $2 \times 3 = 6$

- a) Write any two characteristics of educational organization.
- b) What is meant by PPBS?
- c) Write any two types of organizational change with examples.
- d) What is the basic difference between budgeting and financial planning in an educational institution.
- e) Mention two indicators of Total Quality Management for a university with reference to NAAC.

## MASTER OF ARTS EXAMINATION, 2024

(2nd Year, 4th Semester)

### EDUCATION

#### [ EDUCATIONAL MANAGEMENT AND ADMINISTRATION - II ]

Time : Two Hours

Full Marks : 30

1. Answer any **one** of the following in about **250** words :

$12 \times 1 = 12$

- a) Discuss the basic tenets of Theory X, Y and Z in organizational management. Which one do you think would be more appropriate for an Indian higher education institution in the present-day context?

$3 + 3 + 3 + 3$

- b) What are the goals of educational planning? Discuss the significance of educational planning in modern education system.

$4 + 8$

2. Answer any **two** of the following in about **150** words each:  $6 \times 2 = 12$

- a) Briefly discuss five styles or modes of conflict management.
- b) Elucidate 'organization' as change agent.
- c) How important are the roles of pupils, teachers and principal in an institutional planning?

[ Turn over