

[2]

- c) What is 'item expenditure' in Educational Finance?
- d) Write any two characteristics of X and Y Theory of Management.
- e) What is TQM?

Ex/EDU/PG/4.3E/2023

MASTER OF ARTS EXAMINATION, 2023

(2nd Year, 4th Semester)

EDUCATION

COURSE – EDU/PG/4.3E (SPECIAL PAPER)

[EDUCATIONAL MANAGEMENT AND ADMINISTRATION - II]

Time : Two Hours

Full Marks : 30

1. Answer any **one** of the following : 12×1=12
 - a) Elucidate the nature and different characteristics of School Organisation. 6+6
 - b) What is Revenue Generation? Write a note on Financial affairs of an Institution. 2+10
2. Answer any **two** in about 200 words each : 6×2=12
 - a) Briefly discuss the process of organizational change.
 - b) Discuss the nature of Conflict.
 - c) Discuss the role of the head of the institution in planning.
 - d) Briefly discuss the main features of Planning Programming and Budgeting Systems (PPBS).
3. Answer any **three** in about 60 words each : 2×3=6
 - a) Mention the role of change agent in an organization.
 - b) What is meant by SWOT Analysis.

[Turn over