

**Bachelor of Power Engineering Examination, 2017**  
 (4th Year, 1st Semester, Supplementary)  
**Industrial Administration & Management Science**

Time: Three Hours

Full Marks: 100

1. **Fill in the blanks** (write only applicable word(s) or number(s), but not the whole sentence) 1 x 16 = 16

- (a) '\_\_\_\_\_ Method' results in a straight line that minimizes sum of squares of vertical differences or deviations from the line to each of the actual observations.
- (b) MAD is a measurement of forecasting error, where MAD stands for Mean Absolute \_\_\_\_\_.
- (c) A dummy activity does not consume resource. True or false? \_\_\_\_\_.
- (d) \_\_\_\_\_  $\leq$  Co-efficient of Determination  $\leq$  +1.
- (e) '\_\_\_\_\_' - charts calculate the percent defectives in a sample.
- (f) As per Vogel's approximation method, an allocation is made on the basis of the \_\_\_\_\_ cost that would have been incurred if the allocation in certain cells with minimum unit transportation cost were missed.
- (g) (Lead time of inventory replenishment) x (usage rate of inventory) = \_\_\_\_\_
- (h) Planned Order Release is an output of Material Requirements Planning? True or false? \_\_\_\_\_.
- (i) For an *M/M/s* model with  $\lambda = 60$  customers per hour and  $\mu = 40$  customers per hour, at least how many servers do we need to reach the steady-state? \_\_\_\_\_
- (j) Cost of Quality = Cost of Conformance + \_\_\_\_\_.
- (k) Thermography is a method which is used for \_\_\_\_\_ maintenance.
- (l) Biscuit production follows \_\_\_\_\_ production system.
- (m) Exponential smoothing model becomes identical to naive model of forecasting when the smoothing constant equals \_\_\_\_\_.
- (n) \_\_\_\_\_ = mean active maintenance time + logistics delay time + administrative delay time.
- (o) An event that represents the end of more than one activity is known as a \_\_\_\_\_ event.
- (p) \_\_\_\_\_, is regarded as the 'Father of Scientific Management'.

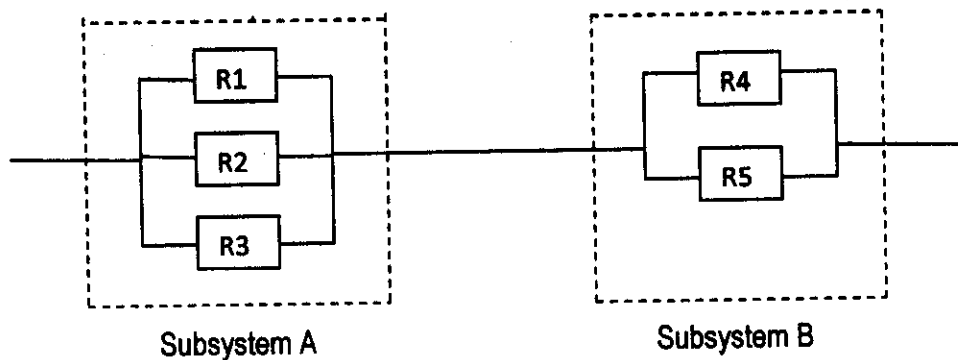
2. **Answer any three questions.** 10 x 3 = 30

- (a) Write short notes on any two of the following: 5 + 5  
 (i) Steps in forecasting system, (ii) Features of management; (iii) Types of failure in the context of replacement decisions
- (b) State the merits and demerits of scientific management theory. Explain contingency approach of management. 6 + 4
- (c) Uma Shankar Rudra has published a book through Saraswati Press. The book named 'The Basics of Combined Photo-voltic and Heat-voltic Solar Panel' has a constant demand throughout the year, and its annual demand is 7,200 copies. The cost of a copy of this book is Rs. 1,450/-. The carrying cost is based on an 18% annual rate of the product cost per unit. Production setup cost is Rs. 15,000/- per setup. The annual production volume is 25,000/- copies. There are 250 working days per year. The lead time for a production run is 15 working days. Use the EPQ model to compute the following values:  
 (i) Minimum cost production lot size, (ii) number of production runs per year, (iii) total annual variable cost, (iv) cycle time, (v) length of a production run. 2 x 5

- (j) What do you understand by condition based monitoring maintenance? Describe the methodologies of this maintenance strategy. List any four distress-based metrics used to ascertain means and needs for such maintenance tasks. 2 + 6 +

3. Answer any three questions. 18 x 3 = 54

- (a) What do you understand by reliability? Provide a brief discussion on 'cost of unreliability'. What is 'maintainability'? How 'maintainability' is measured? Compute the reliability of the following system consisting of subsystem A and subsystem B: 2 + 5 + 2 + 3 +



Reliability of component 1 ( $R_1$ ) = 90%; likewise,  $R_2 = 85\%$ ,  $R_3 = 99\%$ ,  $R_4 = 85\%$ , and  $R_5 = 90\%$

- (b) Describe the procedure of graphical method of solving a linear programming problem. What is a control chart? What are the causes of variation in a control chart? List the steps for constructing a control chart. 8 + 5 + 5 +
- (c) The following table shows the activities of a network optimistic (a), most likely (m), and pessimistic (b) time estimates in number of weeks. Draw the project network and find the probability of the project completion in 11 weeks. A table of 'Standard Normal Probabilities for Z-scores' has been provided in Appendix - 1.

Job	A	B	C	D	E	F	G
a	3	2	2	2	1	4	1
m	6	5	4	3	3	6	5
b	9	8	6	10	11	8	15
Predecessor	None	None	A	B	B	C, D	E

- (d) Vishwakarma Construction Company renovates old houses in Kolkata metropolitan area. Over time the company has found that its rupee volume of renovation work is dependent on the Kolkata metropolitan area payroll. Vishwakarma's VP (operations) has prepared the following table which lists company revenues and the amount of money earned by the wage earners in Kolkata metropolitan area during the past 6 years:

Vishwakarma's Sales Million Rupees	2	3	2.5	2	2	3.5
Local Payroll in Billion Rupees	1	3	4	2	1	7

If the local chamber of commerce predicts next year's total payroll of Kolkata metropolitan area to be Rs. 10 billion, forecast Vishwakarma's sales for next year using regression analysis technique.

- (e) Discuss in detail 'Management by Objectives'.

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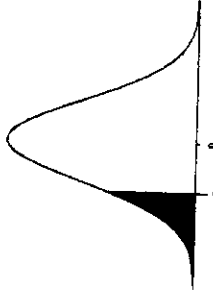
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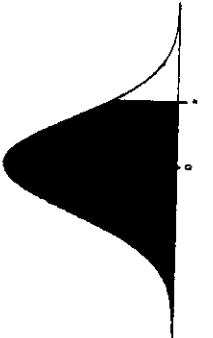
area to be Rs.

Table of Standard Normal Probabilities for Positive Z-scores



z	0.00	0.01	0.02	0.03	0.04	0.05	0.06	0.07	0.08	0.09
0.0	0.5000	0.5040	0.5080	0.5120	0.5160	0.5199	0.5239	0.5279	0.5319	0.5359
0.1	0.5398	0.5438	0.5478	0.5517	0.5557	0.5596	0.5636	0.5675	0.5714	0.5753
0.2	0.5793	0.5832	0.5871	0.5910	0.5948	0.5987	0.6026	0.6064	0.6103	0.6141
0.3	0.6179	0.6217	0.6255	0.6293	0.6331	0.6368	0.6406	0.6443	0.6480	0.6517
0.4	0.6554	0.6591	0.6628	0.6664	0.6700	0.6736	0.6772	0.6808	0.6844	0.6879
0.5	0.6915	0.6950	0.6985	0.7019	0.7054	0.7088	0.7123	0.7157	0.7190	0.7224
0.6	0.7257	0.7291	0.7324	0.7357	0.7389	0.7422	0.7454	0.7486	0.7517	0.7549
0.7	0.7580	0.7611	0.7642	0.7673	0.7704	0.7734	0.7764	0.7794	0.7823	0.7852
0.8	0.7881	0.7910	0.7939	0.7967	0.7995	0.8023	0.8051	0.8078	0.8106	0.8133
0.9	0.8159	0.8186	0.8212	0.8238	0.8264	0.8289	0.8315	0.8340	0.8365	0.8389
1.0	0.8413	0.8438	0.8461	0.8485	0.8508	0.8531	0.8554	0.8577	0.8599	0.8621
1.1	0.8643	0.8665	0.8686	0.8708	0.8729	0.8749	0.8770	0.8790	0.8810	0.8830
1.2	0.8849	0.8869	0.8888	0.8907	0.8925	0.8944	0.8962	0.8980	0.8997	0.9015
1.3	0.9032	0.9049	0.9066	0.9082	0.9099	0.9115	0.9131	0.9147	0.9162	0.9177
1.4	0.9192	0.9207	0.9222	0.9236	0.9251	0.9265	0.9279	0.9292	0.9306	0.9319
1.5	0.9332	0.9345	0.9357	0.9370	0.9382	0.9394	0.9406	0.9418	0.9429	0.9441
1.6	0.9452	0.9463	0.9474	0.9484	0.9495	0.9505	0.9515	0.9525	0.9535	0.9545
1.7	0.9554	0.9564	0.9573	0.9582	0.9591	0.9599	0.9608	0.9616	0.9625	0.9633
1.8	0.9641	0.9649	0.9656	0.9664	0.9671	0.9678	0.9686	0.9693	0.9699	0.9706
1.9	0.9713	0.9719	0.9726	0.9732	0.9738	0.9744	0.9750	0.9756	0.9761	0.9767
2.0	0.9773	0.9778	0.9783	0.9788	0.9793	0.9798	0.9803	0.9808	0.9812	0.9817
2.1	0.9821	0.9826	0.9830	0.9834	0.9838	0.9842	0.9846	0.9850	0.9854	0.9857
2.2	0.9861	0.9864	0.9868	0.9871	0.9875	0.9878	0.9881	0.9884	0.9887	0.9890
2.3	0.9893	0.9896	0.9898	0.9901	0.9904	0.9906	0.9909	0.9911	0.9913	0.9916
2.4	0.9918	0.9920	0.9922	0.9925	0.9927	0.9929	0.9931	0.9932	0.9934	0.9936
2.5	0.9938	0.9940	0.9941	0.9943	0.9945	0.9946	0.9948	0.9949	0.9951	0.9952
2.6	0.9953	0.9955	0.9956	0.9957	0.9959	0.9960	0.9961	0.9962	0.9963	0.9964
2.7	0.9965	0.9966	0.9967	0.9968	0.9969	0.9970	0.9971	0.9972	0.9973	0.9974
2.8	0.9974	0.9975	0.9976	0.9977	0.9978	0.9979	0.9980	0.9981	0.9982	0.9983
2.9	0.9984	0.9985	0.9986	0.9987	0.9988	0.9989	0.9990	0.9991	0.9992	0.9993
3.0	0.9994	0.9995	0.9996	0.9997	0.9998	0.9999	0.9999	0.9999	0.9999	0.9999
3.1	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999
3.2	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999
3.3	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999
3.4	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999	0.9999

Table of Standard Normal Probabilities for Negative Z-scores



z	0.00	0.01	0.02	0.03	0.04	0.05	0.06	0.07	0.08	0.09
-3.4	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003	0.0003	0.0002
-3.3	0.0005	0.0005	0.0005	0.0004	0.0004	0.0004	0.0004	0.0004	0.0004	0.0003
-3.2	0.0007	0.0007	0.0006	0.0006	0.0006	0.0006	0.0006	0.0005	0.0005	0.0005
-3.1	0.0010	0.0009	0.0009	0.0009	0.0008	0.0008	0.0008	0.0007	0.0007	0.0007
-3.0	0.0013	0.0013	0.0013	0.0012	0.0012	0.0011	0.0011	0.0010	0.0010	0.0010
-2.9	0.0019	0.0018	0.0018	0.0017	0.0016	0.0016	0.0015	0.0014	0.0014	0.0014
-2.8	0.0026	0.0025	0.0024	0.0023	0.0023	0.0022	0.0021	0.0020	0.0020	0.0019
-2.7	0.0035	0.0034	0.0033	0.0032	0.0031	0.0030	0.0029	0.0028	0.0027	0.0026
-2.6	0.0047	0.0045	0.0044	0.0043	0.0041	0.0040	0.0039	0.0038	0.0037	0.0036
-2.5	0.0062	0.0059	0.0057	0.0055	0.0054	0.0052	0.0051	0.0049	0.0048	0.0047
-2.4	0.0082	0.0080	0.0078	0.0075	0.0073	0.0071	0.0069	0.0068	0.0066	0.0064
-2.3	0.0107	0.0104	0.0102	0.0099	0.0096	0.0094	0.0091	0.0089	0.0087	0.0084
-2.2	0.0139	0.0136	0.0132	0.0129	0.0125	0.0122	0.0119	0.0116	0.0113	0.0110
-2.1	0.0179	0.0174	0.0170	0.0166	0.0162	0.0158	0.0154	0.0150	0.0146	0.0143
-2.0	0.0228	0.0222	0.0217	0.0212	0.0207	0.0202	0.0197	0.0192	0.0188	0.0183
-1.9	0.0287	0.0281	0.0274	0.0268	0.0262	0.0256	0.0250	0.0244	0.0239	0.0233
-1.8	0.0359	0.0351	0.0344	0.0336	0.0329	0.0322	0.0314	0.0307	0.0301	0.0294
-1.7	0.0446	0.0436	0.0427	0.0418	0.0409	0.0401	0.0392	0.0384	0.0375	0.0367
-1.6	0.0548	0.0537	0.0526	0.0516	0.0505	0.0495	0.0485	0.0475	0.0465	0.0455
-1.5	0.0668	0.0655	0.0643	0.0630	0.0618	0.0606	0.0594	0.0582	0.0571	0.0559
-1.4	0.0808	0.0793	0.0778	0.0764	0.0749	0.0735	0.0721	0.0708	0.0694	0.0681
-1.3	0.0968	0.0951	0.0934	0.0918	0.0901	0.0885	0.0869	0.0853	0.0838	0.0823
-1.2	0.1151	0.1131	0.1112	0.1093	0.1075	0.1056	0.1038	0.1020	0.1003	0.0985
-1.1	0.1357	0.1335	0.1314	0.1292	0.1271	0.1251	0.1230	0.1210	0.1190	0.1170
-1.0	0.1587	0.1562	0.1539	0.1515	0.1492	0.1469	0.1446	0.1423	0.1401	0.1379
-0.9	0.1841	0.1814	0.1788	0.1762	0.1736	0.1711	0.1685	0.1660	0.1635	0.1611
-0.8	0.2119	0.2090	0.2061	0.2033	0.2005	0.1977	0.1949	0.1922	0.1894	0.1867
-0.7	0.2420	0.2389	0.2358	0.2327	0.2296	0.2266	0.2236	0.2206	0.2177	0.2148
-0.6	0.2743	0.2709	0.2676	0.2643	0.2611	0.2578	0.2546	0.2514	0.2483	0.2451
-0.5	0.3085	0.3050	0.3015	0.2981	0.2946	0.2912	0.2877	0.2843	0.2810	0.2776
-0.4	0.3446	0.3409	0.3372	0.3336	0.3300	0.3264	0.3228	0.3192	0.3156	0.3121
-0.3	0.3821	0.3783	0.3745	0.3707	0.3669	0.3632	0.3594	0.3557	0.3520	0.3483
-0.2	0.4207	0.4168	0.4129	0.4090	0.4052	0.4013	0.3974	0.3936	0.3897	0.3859
-0.1	0.4602	0.4562	0.4522	0.4483	0.4443	0.4404	0.4364	0.4325	0.4286	0.4247
-0.0	0.5000	0.4960	0.4920	0.4880	0.4840	0.4801	0.4761	0.4721	0.4681	0.4641