Ref. No.: Ex/BP105/T/2022

Name of the Examinations: B. PHARMACY FIRST YEAR FIRST SEMESTER - 2022

Subject: COMMUNICATION SKILLS Time: 3 hours Full Marks: 50

Group A: (Answer any One)

(15)

1. Write an email to your professor stating your interest in joining an ongoing research project in the department. Your email should clearly state why you should be given the opportunity to work on the research project and how the experience would help you in your career.

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2. Invite your classmates, seniors, and professors via a formal email to a departmental picnic that your batch is organising. The email should mention the relevant details of the picnic.

Group B: (Question 3 is mandatory, answer any Two from the rest)

(15+10+10)

3a. Explain in details (with examples) the difference between "Physiological Barriers" and "Physical Barriers" to communication.

Or

- 3b. What is Non-Verbal Communication? Discuss any four types of Non-Verbal Communication.
- 4. Explain 'Listening Skills' in your own words. Why do you think it is important to focus on one's listening skills?
- 5. "An interview aims to find the most suitable candidate for a particular job." Do you agree? Give proper reasons in support of your answer.
- 6. What are the different types of techniques for delivering a presentation? Explain in details any two of these delivery techniques.
- 7. Explain what you understand by the term 'group discussion'. How is a group discussion different from other forms of interaction such as public speaking, debates, and interviews? Identify five main benefits of taking part in group discussions.